N AND POWER OF ATTORNER FOR PATENT APPLICATION

JUL 2 7 2004

ATTORNEY DOCKET NO. 200313240-1

As a below named inventor, I hereby declare the

My residence/post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

SERVICE MANAGEMENT L	ISING MULTIPLE SERVICE L	OCATION MANAG	GERS	
the specification of which	is attached hereto unless th	e following box is	checked:	
	<b>0/03</b> as US Applic <b>96</b> and was amende			
including the claims, as a	reviewed and understand mended by any amendment ich is material to patentabilit	(s) referred to abo	ove. I acknowled	d specification, Ige the duty to
Foreign Application(s) and for Clai	m of Foreign Priority			
inventor(s) certificate listed below	nefits under Title 35, United State v and have also identified below a plication on which priority is claim	ny foreign application f		
COUNTRY	APPLICATION NUMBER	DATE FILED	PRIORITY CLAIMED L	JNDER 35 U.S.C. 119
			YES:	NO:
			YFS:	NO.

**Provisional Application** 

I hereby claim the benefit under Title 35, United States Code Section 119(e) of any United States provisional application(s) listed below:

APPLICATION NUMBER	FILING DATE	

## U. S. Priority Claim

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

APPLICATION NUMBER	FILING DATE	STATUS (patented/pending/abandoned)
60/471,851	05/19/03	abandoned

## **POWER OF ATTORNEY:**

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

Send Correspondence to: Direct Telephone Calls to:

Denise L. Saffold

John P. Wagner, Jr. **Customer Number** 022879 (408) 938-9060 (650) 236-4868

**HEWLETT-PACKARD COMPANY** Intellectual Property Administration P.O. Box 272400 Fort Collins, Colorado 80527-2400

Even though the attorney is listed, please associate HP's Customer Number 022879 with this case.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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1	LH42M	6/11/2004	
nventor's Signature	· · · · · · · · · · · · · · · · · · ·	Date	

## SUPPLEMENTAL DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION (continued)

ATTORNEY DOCKET NO. 200313240-1

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